

ACCESS T and C's.

ACCESS on Call (T and C's remain the same as current just the name change)

ACCESS Plus:

Cancellation Policy

30 days (calendar month) notice period is required. Please e-mail notice to cancellations@save247.co.za. Any alternative form of cancellation will not be considered or enforceable.

Grocery Coupons:--

Coupons are redeemable only at Shoprite/Checkers/Checkers Hyper stores nationwide.

1. Coupons are subject to stock availability.
2. SAVE247 will endeavour to provide a suitable variety of coupons and brands on a monthly basis, however, duplicate features might occur.
3. SAVE247 will endeavour to provide coupons of which the Rand discount amount is acceptable in relation to the value of the product.
4. Coupon prices can change without prior notification at the brand's discretion, however, once SAVE247 is made aware of this they will communicate this by email within 24 hours.

Pick N Pay

WiCodes are only redeemable at Pick n Pay stores nationwide.

1. Coupons are subject to stock availability.
2. SAVE247 will endeavour to provide a suitable variety of coupons and brands on a monthly basis, however, duplicate features might occur.
3. SAVE247 will endeavour to provide coupons of which the Rand discount amount is acceptable in relation to the value of the product.
4. Popular coupons will carry over on a month-to-month basis » Coupon prices can change without prior notification at the brand's discretion, however, once SAVE247 is made aware of this they will communicate this by email within 24 hours.

Wellness Coupons- Dischem

WiCodes are only redeemable at Dis-Chem stores nationwide.

1. Coupons are subject to stock availability.
2. SAVE247 will endeavour to provide a suitable variety of coupons and brands on a monthly basis, however, duplicate features might occur.

3. SAVE247 will endeavour to provide coupons of which the Rand discount amount is acceptable in relation to the value of the product.
4. Popular coupons will carry over on a month-to-month basis » Coupon prices can change without prior notification at the brand's discretion, however, once SAVE247 is made aware of this they will communicate this by email within 24 hours.

Visit www.SAVE247.co.za to redeem your vouchers (not zero rated).

Lifestyle Benefits and Travel Desk

Discount partners as well as savings and deals are subject to change without prior notification.

1. Discount partners have multiple redemption processes, and these must be followed in order to receive the relevant savings, deal or benefit.
2. No saving, deal or benefit provided by discount partners is redeemable for cash.
3. SAVE247 is not liable for the service rendered to Members by any discount partner or other third party.
4. Discount partners' own terms and conditions apply.
5. Access to the travel benefit is limited to verified Members only.
6. Verification is done at the first point of interaction.
7. The Travel desk is only accessible Monday to Friday, from 08h00 to 16h30.
8. The Travel desk is closed on weekends as well as public holidays.
9. Access to the benefit is unlimited and Members may submit multiple requests at their leisure.
10. All quotations are valid for 24 hours only due to pricing fluctuations in the industry.
11. Peak season surcharges may apply.
12. Bookings are subject to a booking fee.
13. Any booking shall remain 'unreserved' until such time as payment is made in full or according to any payment arrangement agreed upon by both parties.
14. The Travel desk reserves the right to refuse to render service to any individual Member who is or has acted in any unduly manner towards any travel consultant or who attempts to receive services through any deceptive action.
15. Terms and conditions are subject to change without prior notification.
16. Service provider products, services and payment terms and conditions apply.
17. SAVE247 is not liable for the service rendered by any third party.
18. SAVE247 Lifestyle Website.

1. Acceptance Of Terms And Conditions

Save247 provides the information contained on this website and any pages comprising the website (**Website**) to you subject to the terms and conditions of use set out herein (**Terms and Conditions**). By accessing, using and/or downloading any information from the website, you are deemed to have accepted and agreed to the terms and

conditions. If you do not accept and agree to the terms and conditions, do not access, use or download any information from the website.

2. **Modification of terms and conditions**

Save247 may at any time modify the terms and conditions and will give you reasonable notice of any such modifications your continued access or use of the website will be subject to your acceptance of the modified terms and conditions in force at the time of such access or use. Accordingly, you should review the terms and conditions periodically and accept any changes as your access or use of the website could be discontinued should you fail to accept any amended terms and conditions.

3. **Content of the Website**

Whilst every effort is made to update the information contained on this website on a regular basis, Save247 makes no representations or warranties, whether express, implied in law or residual, as to the accuracy, completeness or reliability of information, opinions, data and/or content contained on the website and shall not be bound in any manner by any information contained on the website. Save247 reserves the right at any time to change the content or discontinue without notice, any aspect or feature of the website. No opinions, research information, data or content contained on the website (and whether posted by Save247 or a third party) should be construed as advice and are offered for information purposes only.

4. **Links to Other Web Sites**

External links may be provided for your convenience, but they are beyond the control of Save247 and no representation is made as to their content. Use of or reliance on any external links is at your own risk. No hypertext links may be created from any website controlled by you (whether directly or indirectly) to the website without the express prior written permission of Save247.

5. **Copyright and Intellectual Property Rights**

Copyright and all intellectual property rights in and to all materials, texts, drawings and data made available on the website (collectively **Materials**) are owned by Save247, alternatively, Save247 is the lawful user thereof. Accordingly, any unauthorised copying, reproduction, retransmission, distribution, dissemination, sale, publication, broadcast or other circulation or exploitation of the materials or any component thereof will constitute an infringement of such copyright and other intellectual property rights. The trademarks, names, logos and service marks (collectively **Trademarks**) displayed on the website are the registered and unregistered trademarks of Save247. Nothing contained on the website should be construed as granting any license or right to use any trademark without the prior written permission of Save247.

6. Public Forums and User Submissions

Save247 is not responsible for any material submitted to the public areas by you (which include bulletin boards, chat rooms, social / active networking or any other public area found on the website). Any material (whether submitted by you or any other user) is not endorsed, reviewed or approved by Save247. Save247 reserves the right to remove any material submitted or posted by you in the public areas, without notice to you, if it becomes aware and determines, in its sole and absolute discretion, that there is a possibility that you may:-

- 6.1 defame, abuse, harass, stalk, threaten or otherwise violate the rights of other users or any third parties;
- 6.2 publish, post, distribute or disseminate any defamatory, obscene, indecent or unlawful material or information;
- 6.3 upload files that contain viruses, corrupted files or any other similar software or programmes that may damage the operation of Save247 and/or a third party's computer system and/or network;
- 6.4 violate any copyright, trademark, other applicable laws or intellectual property rights of Save247 or any other third party;
- 6.5 submit contents containing marketing or promotional material which is intended to solicit business. You further agree not to use the website to send or post any message or material that is unlawful, harassing, defamatory, abusive, indecent, threatening, harmful, vulgar, obscene, sexually orientated, racially offensive, profane, pornographic or which violates any applicable laws and you hereby indemnify Save247 against any loss, liability, damage or expense of whatever nature which Save247 or any third party may suffer which is caused by or attributable to, whether directly or indirectly, your use of the website.

7. Warranties and Disclaimers

Save247 makes no warranties, representations, statements or guarantees (whether express, implied in law or residual) regarding the website. Save247 shall not be responsible for ,disclaims all liability and shall be indemnified by you to the fullest extent for any loss, liability, damage (whether direct, indirect or consequential), personal injury or expense of any nature whatsoever which may be suffered by you or any third party, as a result of or which may be attributable, directly or indirectly, to your access and/or use of the website and any information contained on the website. You hereby waive any and all claims which you may have against Save247 in respect of any loss, liability, damage (whether direct, indirect or consequential) or expense of any nature whatsoever, which may be suffered by you or your dependants as a result of or

which may be attributable directly or indirectly to the aforesaid. These limitations of liability shall apply regardless of the form of action, whether in contract, delict, strict liability or otherwise, and regardless of whether either party has been advised of the possibility of such damages. Notwithstanding anything to the contrary contained herein, Save247 shall not be liable for any indirect, contingent or consequential loss (including but not limited to loss of business or loss of profits) incurred or sustained by you or any third party howsoever arising in respect of your use of or reliance on the website or any information offered on or via the website.

8. General

- 8.1 These terms and conditions constitute the sole record of the agreement between you and Save247 in relation to the subject matter hereof. Neither you nor Save247 shall be bound by any express, tacit or implied representation, warranty, promise or the like not recorded herein. These terms and conditions supersede and replace all prior commitments, undertakings or representations, whether written or oral, between you and Save247 in respect of the subject matter hereof. No addition to, variation or agreed cancellation of any provision of these terms of use shall be binding upon Save247 unless agreed to by Save247. No indulgence or extension of time which Save247 may grant to you will constitute a waiver of or, limit any of the existing or future rights of Save247 in terms hereof, save in the event or to the extent that Save247 has signed a written document expressly waiving or limiting such rights.
- 8.2 Save247 shall be entitled to cede, assign and delegate all or any of its rights and obligations in terms of these terms and conditions to any third party without notice to you.
- 8.3 All provisions of these terms and conditions are, notwithstanding the manner in which they have been linked grammatically, severable from each other. Any provision of these terms and conditions which is or becomes unenforceable in any jurisdiction, whether due to voidness, invalidity, illegality, unlawfulness or for any reason whatever shall, in such jurisdiction only and only to the extent that it is so unenforceable, be disregarded and the remaining provisions of these terms and conditions shall remain of full force and effect.
- 8.4 These terms and conditions shall be governed by and construed in accordance with the laws of South Africa without giving effect to any principles of conflict of law. You hereby consent and submit to the exclusive jurisdiction of the High Court of South Africa, Gauteng Local Division, Johannesburg in respect of any disputes arising in connection with these terms and conditions or any matter related to or in connection therewith. These terms and conditions were last updated in January 2023.

Virtual Assistant

Visit www.save247lifestyle.co.za to access your benefits (not zero rated)

Benefits of this product include:

- travel assistance with your flights, accommodation, car hire and tourist information;
- leisure and lifestyle information on the nearest restaurants, spas, etc.;
- home and family - providing events and entertainment information as well as information with child-related services; and
- a national complement of accredited assistance service providers who will assist with roadside emergencies and home emergencies.

The services are only applicable when the service is requested through Save247.

You hereby acknowledge and agree that parts, repairs, maintenance services and such other goods and services as indicated above are payable to the provider of the services. Save247 shall neither incur nor be liable for any of the costs of the items on your behalf.

Process

You may call the number provided to you in the welcome email/sms from Save247 for Virtual Assistance. An Agent will request your needs and advise on a solution. You will be given the contact details of a service provider in your area, who will then provide you with a quotation for the required service/s or the details of the service provider whom you may contact directly.

Operating Time of service:

Please note that the Concierge service is available from 08:00 to 16:30, Monday to Friday.

Services are only available within the South African borders.

You may contact your virtual concierge on 010 211 5961 (not zero rated).

For general queries or support on the Save247 service, please contact 012 942 4339 (not zero rated).